

DisasterAssistance.gov

ACCESS TO DISASTER HELP AND RESOURCES

Disaster survivors can register for help from the Federal government online at DisasterAssistance.gov following all presidentially declared disasters that have been designated for individual assistance.

Seventeen Federal agencies contribute to the user-friendly portal, which offers you applications for and information about over 70 forms of assistance. It also provides information on local resources available to disaster survivors. If you do not have Internet access, you may also register for assistance from the Federal Emergency Management Agency (FEMA) by calling the disaster assistance call center at 1-800-621-3362. Disaster assistance applicants, who have a speech disability or hearing loss and use TTY, should call 1-800-462-7585 directly; for those who use 711 or Video Relay Service (VRS), call 1-800-621-3362.

Why use DisasterAssistance.gov?



1. Reduce the number of forms to fill out when you apply for assistance
2. Shorten the time it takes to apply for aid
3. Update and check the progress of your applications online
4. Identify opportunities to apply for assistance from multiple Federal agencies

What can you do on DisasterAssistance.gov?

- Apply online for help from FEMA
- Register for disaster assistance via computer and Blackberry,® iPhone,® Windows® Mobile and Android™ devices
- Find disaster assistance that meets your personal needs
- Locate over 70 forms of assistance from 17 Federal agencies
- Be referred to the Small Business Administration for loans
- Redirect Social Security benefits to a new address
- Find local Federal disaster recovery centers in the affected area for your family and neighbors
- Search a list of housing available for rent
- View information about existing student loans
- Find help through the Department of State if you are affected by a disaster while living or traveling outside the U.S.

DisasterAssistance.gov also provides news, information and resources to help individuals, families and businesses prepare for, respond to and recover from disasters.

- Get the latest information on declared disasters such as wildfires, hurricanes, floods and earthquakes
- Find information about evacuating; accessing shelter, food, water and medical services; and assistance locating loved ones and pets
- Recover and rebuild the areas of your life that were impacted by the disaster such as your home and or business
- Locate resources in your community that can help with moving forward
- Explore Disaster News Feeds to get the latest information

For additional information, contact the Disaster Assistance Improvement Program at DAIP@DHS.gov.

